
Terms and Conditions for Private Medical Insurers

1. Acceptance of Private Medical Insurance Clients

Elite Athletes Limited works with select private medical insurers to provide services to their clients. However, please note that we do not accept all private medical insurance policies. It is your responsibility to verify with us prior to booking whether your insurer is among those we accept.

2. Non-Accepted Insurers

If your private medical insurance provider is not one of the insurers we work with, you will be required to pay for services directly at the time of booking. Elite Athletes Limited does not provide billing, claims, or administrative services for insurers we do not accept.

3. Responsibility for Payment

Clients are solely responsible for the payment of all fees for services rendered if:

- Their insurer is not accepted by Elite Athletes Limited.
- The insurer declines to cover the cost of the services provided.
- The client has exceeded their policy limits or does not meet the insurer's requirements for coverage.

4. Insurance Pre-Authorization

If you plan to claim costs from your private medical insurer, it is your responsibility to:

- Obtain pre-authorization for the services you intend to book.
- Confirm the extent of your coverage, including any policy exclusions, limits, or co-payments.

Elite Athletes Limited is not responsible for any discrepancies between your insurance coverage and the services provided.

5. Non-Refundable Payments

Payments made directly to Elite Athletes Limited are non-refundable, regardless of whether your private medical insurer subsequently denies a claim for reimbursement.

6. Documentation for Claims

For insurers we do not directly work with, Elite Athletes Limited may provide invoices or receipts as proof of services rendered. However, we do not guarantee that this documentation will meet your insurer's claim submission requirements.

7. Changes to Accepted Insurers

Elite Athletes Limited reserves the right to change the list of accepted insurers at any time without notice. It is recommended that you verify acceptance with us before scheduling an appointment.

8. Contact for Questions

If you have questions about our policy regarding private medical insurers or would like to verify whether your insurance is accepted, please contact us:

Email: info@elite-athletes.co.uk